

# Administration over the complete company-wide IBM Notes/Domino mail & application environment



## Reduce costs and simplify the decision making process with an optimized overview!

Efficiently administrate your dynamic application environment and provide all of the collected information in a company wide, multi functional portal built on IBM Notes/Domino.

### holistic application management (ham) is the perfect tool for the following tasks:

- Create a dynamic company-wide inventory of your Notes/Domino based mail & application landscape with a huge amount of technical data
- Augment technical data with metadata, and check results for many use case in specific views
- Improve administration quickly, efficiently, cheaply, and transparently
- Prepare any kind of infrastructure project
- Automatically calculate your IT costs based on your pricing model

holistic application management combines an application's technical data, which is periodically and dynamically imported, with meta data, which is partially generated automatically and partially inputted manually. This information can be made available to many target groups in a company wide information portal.

### Complex and nebulous IT structures and tasks simplified!

- Application environments that have grown over time often lack transparency
- Usage and allocation, ownership, and operation costs are vague
- Mergers, acquisitions, splits, outsourcing, and organizational changes lead to constant changes in the application environment.
- The dynamic growth of an application environment leads to the necessity for continuously monitoring to make sure that it is properly and efficiently utilized, developed, and managed to optimize the cost to benefit ratio.

### Project tasks supported and optimized with holistic application management are:

- Platform changes
- Consolidations
- Server changes
- Migrations
- Mergers
- etc.

**holistic-net services:**

- on premise installation
- customer specific configuration
- basic configuration of accounting values
- assessments

### holistic application management - phase model

	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5	Phase 6
User			++	++	++	+++
Auditor						+++
Controller					++	+++
Developer		+	+	++		+++
IT Manager			+	+++	++	+++
Application owner		+	+++	++	++	+++
Administrator	++	++	+	+	+	++
Trigger:	Installation and initial inventory	Administrative Cleanup	Metadaten Supply	Content Cleanup + Decision Platform	Accounting	Continuous optimization and operations